

# Get care without leaving home

It's easy to get high-quality Kaiser Permanente care when you want it.

## Click

### E-visit

For common medical issues, answer a series of questions online and get appointment recommendations, self-care advice, or other guidance on what care is right for your situation. [kp.org/wa/onlinecare](https://kp.org/wa/onlinecare)



### Care Chat

Care Chat is an online messaging feature that lets you get real-time medical care from a Kaiser Permanente care provider. It's available 24/7. [kp.org/wa/onlinecare](https://kp.org/wa/onlinecare)



### Video visit

Schedule a video visit to speak face-to-face with your Kaiser Permanente doctor on your computer, tablet, or smartphone.<sup>1</sup>

To schedule a video visit, sign in to your account at [kp.org/wa](https://kp.org/wa) or use the Kaiser Permanente Washington mobile app.



### Email your doctor

You can email your Kaiser Permanente care team nonurgent questions whenever it's convenient for you. You'll get an answer within 2 business days and often that same day.



## Call

### Consulting nurse

When you need advice or help figuring out where to get care, our 24/7 consulting nurse service is here for you.

Call **1-800-297-6877** or **206-630-2244 (TTY 711)**. We're available 24 hours a day, 365 days a year.



### Phone appointment

For symptoms or health concerns that don't require an in-person visit, schedule a time to talk with your Kaiser Permanente doctor over the phone.<sup>1</sup> Appointments are often available same day or next day.

To schedule a phone appointment, sign in to your account at [kp.org/wa](https://kp.org/wa) or use the Kaiser Permanente Washington mobile app.



**If you have a life-threatening emergency, call 911 or go to the nearest hospital.**

For more information about these care options, visit [kp.org/wa/getcare](https://kp.org/wa/getcare).

<sup>1</sup> When appropriate and available.