



24/7 Access to Medical Care

Telemedicine Program

Health Advocate’s Telemedicine Program, provided by Walmart Health Virtual Care (WHVC), makes getting the care you need easier. Connect to a board-certified medical provider after hours, on holidays... anytime, anywhere. So you can get better, faster.

Get immediate help with non-urgent health issues:

- Sore throat
- Coughs, colds and flu
- Sinus infections
- Pink eye
- Bug bites and stings
- Skin infections
- Strains and sprains
- Minor cuts and burns



It’s Easy to Get Started!

To request a confidential consult with a licensed WHVC provider, simply log in to the Health Advocate member website and click “Telemedicine” (under “Health”) to be connected directly to the WHVC portal. Please note, you may be responsible for a small visit fee.

Who can use this service?

You, your spouse, dependents, parents and parents-in-law can all take advantage of this convenient service!

Remember... Health Advocate’s experts can help resolve a wide range of healthcare and insurance issues on your behalf. Just call or visit the member website below.

Walmart*Health
Virtual Care

HealthAdvocateSM



Walmart Health is comprised of independent physician practices. Walmart Health Virtual Care (WHVC) offers medical services via telehealth to patients nationwide. Telehealth services may vary by state. Telehealth services are provided in accordance with state law by licensed health care professionals, subject to the licensed professionals’ judgment. When medically necessary, WHVC providers may prescribe medication that can be picked up at a local pharmacy of the patient’s choice; WHVC does not guarantee that a prescription will be written. WHVC providers do not prescribe controlled substances. WHVC is not a pharmacy or an insurance product. Virtual Urgent Care visits are not a replacement for a primary care physician.

We’re not an insurance company. Health Advocate is not a direct healthcare provider, and is not affiliated with any insurance company or third party provider. ©2023 Health Advocate HA-M-2302015-2FLY