

Unlock the power of MySmile®

MySmile is a fast, FREE, and easy way to manage your dental health online. Anytime, anywhere access to your benefits, at the click of a button.

MySmile has its perks.

MySmile is a fast and easy way to manage your dental health online. Anytime, anywhere access to your benefits, in the palm of your hand. Here's why people are choosing to use MySmile:



Anytime, anywhere access

24/7 access to your ID card and benefit information.



No more waiting

Sign up for paperless notifications and avoid waiting for paper 'snail mail.'



Don't miss a thing

Get live texting with customer service, email notifications, and helpful digital reminders.



Tools that really help you

Find the right dentist and estimate costs — so you always 'know before you go.'

Safe and secure

Your health information stays safe and secure digitally.



Text **JOIN** to
56675 to sign-up
for MySmile

To learn more about MySmile visit:
DeltaDentalWA.com/mysmile
and sign up today!

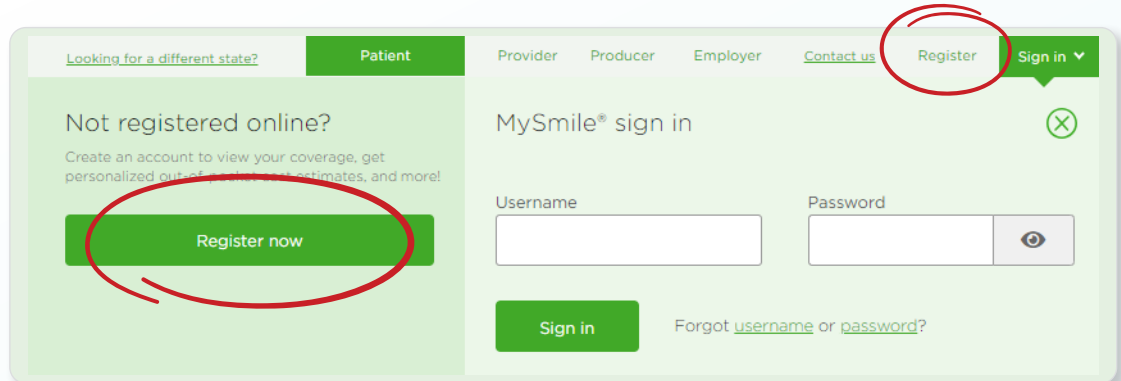
 **DELTA DENTAL®**

Delta Dental of Washington

Register for MySmile® in 7 easy steps.

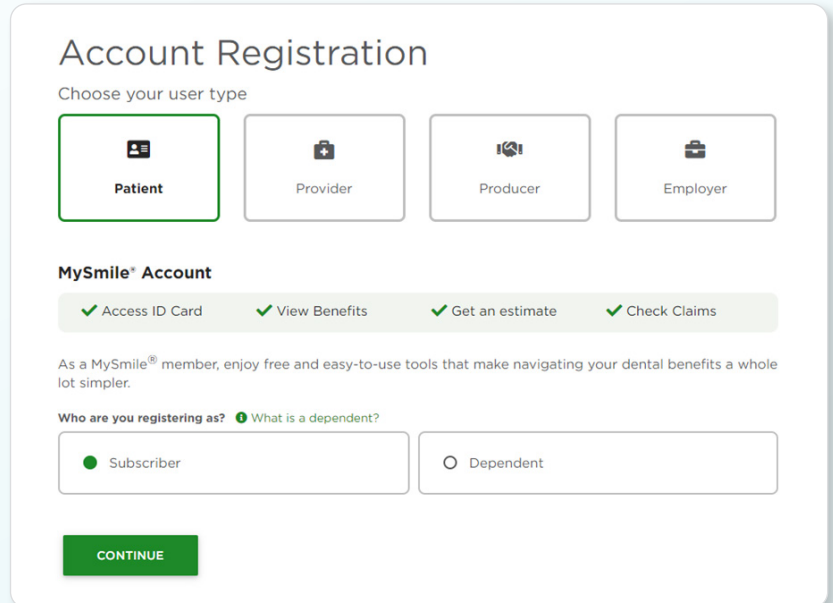
1

Go to **DeltaDentalWA.com** and click the “Register now” button to create an account.



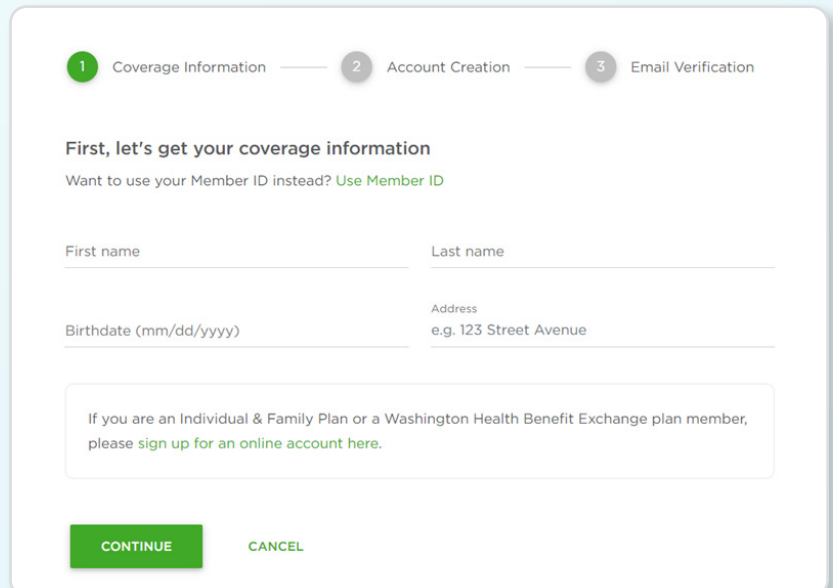
2

Fill out the Account Registration form.



3

Provide your first and last name, birthdate, and address so Delta Dental can identify your coverage information.



4

Create an account.

The screenshot shows the 'Account Creation' step (step 2 of 7) in the registration process. At the top, a progress bar indicates the steps: 1 Coverage Information, 2 Account Creation (current), and 3 Email Verification. The form is titled 'Subscriber Information' and includes fields for First Name, Last Name, Member ID, and Birthdate. Below this, a section titled 'Now, let's create your member account' contains fields for Email, User Name, Password, and Confirm password. A 'CHECK AVAILABILITY' button is next to the User Name field, and 'SHOW' buttons are next to the Password and Confirm password fields. To the right of the password fields is a 'Password Requirements' box with the following criteria: Password must be at least 8 characters long, Password must include 3 of 4: upper case, lower case, numbers, special characters, and Password must not include your name or username. At the bottom, there is a checkbox for 'I have read and agree to the Terms of Use for this web site.' and two buttons: 'CONTINUE' and 'CANCEL'. A link for 'Need more help? Contact Us' is at the bottom left.

5

You will then receive an email from **no-reply@verificationemail.com** containing a verification code. Enter that code into the form.

The screenshot shows the 'Email Verification' step (step 3 of 7) in the registration process. At the top, a progress bar indicates the steps: 1 Coverage Information, 2 Account Creation, and 3 Email Verification (current). The form is titled 'Please verify your email' and includes a message: 'A code has been sent to your email at jhwang@deltadentalwa.com. Please enter the code below to verify your email address. Code expires after 24 hours.' Below this is a 'Verification Code' field and a 'RESEND CODE' button. To the right of the code field is a 'Didn't receive a code?' box with the following instructions: Codes can take up to 5 minutes to receive, Check your inbox spam folder, and Entered the wrong email? Contact Us. At the bottom, there is a 'CONTINUE' button.

6

You can then update your communication preferences to opt-in to email notifications for explanation of benefits and confirmation of treatment and costs.

Home > My account preferences > My preferences

Update Communication Preferences

Communications

Explanation of Benefits	<input checked="" type="checkbox"/> Email notifications	<input type="checkbox"/> Postal mail
Confirmation of Treatment and Cost	<input checked="" type="checkbox"/> Email notifications	<input type="checkbox"/> Postal mail

Save settings

Provider > Producer > Employer > Contact us > Register

MySmile® sign in

Username Password

Sign in

Forgot username or password?

Once you create an account, you can simply log-in by clicking “Sign-in” in the top right-hand corner.

7

Your account is now successfully set-up! You can now access the MySmile Dashboard.

My dashboard

ID card

DELTA DENTAL Delta Dental of Washington

Policyholder:
Group Name:
Network:
Member ID: Delta Phone: 1-866-737-5950
Group ID: Delta Text: 1-833-604-1246
Covered Dependent(s) Effective Date

Download

Member name

Network

Member ID

Quick links

Claims Status Coverage overview

My Usage ADA Claim Form

Discount Program My Activity & EOBs

Need to get in touch?

Chat with us using the button on the right side of your screen

Text us
1-833-604-1246

Call us
1-800-554-1907
Mon - Fri: 7 am - 5 pm PST



Have a question?
Contact us, we're happy to help.

Call us (800) 554-1907 / Text us (833) 604-1246
Visit [DeltaDentalWA.com](https://www.DeltaDentalWA.com)

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