

# Welcome to the RGA Mobile App

Quickly and securely access your benefits and services at home or on the go.

## Use the RGA mobile app to access helpful tools such as:

**Find an In-network Provider or Hospital:** With one click, take the guesswork out of finding a doctor, hospital, or clinic in your plan's network

**Access Claims and Benefits:** Check the status of open claims, view yearly deductibles, copays, and out-of-pocket maximums for the entire family

**View your Digital Member ID Card:** Never misplace your Member ID card again!

**Manage your Message Center:** Send and receive secure messages to and from our dedicated Customer Care team

**Click to Call:** Get connected at the touch of a button to speak with our Customer Care team

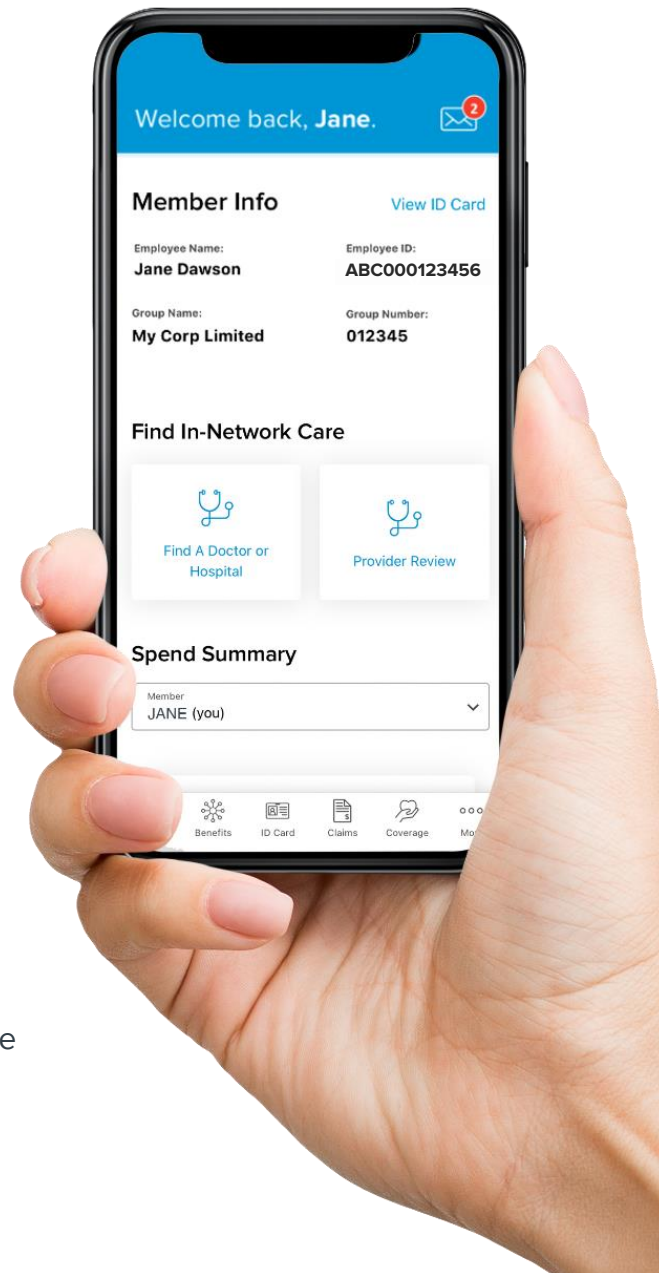
**Connect to More:** Keep services and discounts offered by your plan at your fingertips

## Get Started

Download for free on Apple and Google Play Stores



After downloading the RGA mobile app, sign in with your existing account or create your account at [accessrga.com](https://accessrga.com) and choose Washington. Then select the button “RGA Member Login” at the top of your screen. Use your Employee ID number found on your Member ID card and follow the directions from the log in page to create your account.



Group Administrators

An Independent Licensee of the Blue Cross and Blue Shield Association Serving Select Counties in Washington

If you have any questions or need any help, contact our **RGA Customer Care Team** by calling the number on the back of you Member ID card Monday-Friday 6:00 am– 6:00 pm PT.