

## USING A MAIL-ORDER PHARMACY

In addition to Pharmacy Benefit Dimensions' (PBD) retail pharmacy network, you may also obtain 90-day supplies of maintenance medications through Wegmans Mail Order Pharmacy Services or ProAct Pharmacy Services. When using these mail-order pharmacies, your medications are shipped to you by standard delivery at no additional cost to you (express shipping is available for an additional charge).

### **First-time Registration**

Before using Wegmans Mail Order Pharmacy Services or ProAct Pharmacy Services for the first time, you will have to register with the mail-order pharmacy of your choice. Here's how to register (Please have your member ID number available):

- **By mail:** Please fill out the registration form for the mail-order pharmacy of your choice. Forms are available online in the "Members" section at [www.pbdrx.com](http://www.pbdrx.com) or by calling PBD's Member Services Department at the phone number located on the back of this page.
- **Online:**  
Wegmans Mail Order Pharmacy Services: [www.Wegmans.com/Pharmacy](http://www.Wegmans.com/Pharmacy)  
ProAct Pharmacy Services: <https://www.proactpharmacyservicespbd.com/>
- **By phone:**  
Wegmans Mail Order Pharmacy Services: 1-888-205-8573 (TTY: 1-877-409-8711)  
ProAct Pharmacy Services: 1-888-425-3301 (TTY: National 711 Relay Service)

### **Obtaining Prescriptions**

- You will first need a new prescription from your doctor. Please ask your doctor for a prescription for a 90-day supply for mail service, plus refills up to one year (as appropriate).
- **Please note:** When placing your initial order, you should have at least a 14-day supply of that medication on hand to hold you over. If you do not have enough medication, you may need to ask your doctor for another prescription for a 30-day supply to be filled at your local retail network pharmacy.
- Your copayment for your 90-day supply depends on your plan.
- You may easily pay your copayments using Visa<sup>®</sup>, MasterCard<sup>®</sup>, Discover, American Express, or by check or money order.

### **Questions**

If you have questions about the status of your mail-order prescription, please call:

**Wegmans Mail Order Pharmacy Services**  
**1-888-205-8573**  
**TTY: 1-877-409-8711**

**ProAct Pharmacy Services**  
**1-888-425-3301**  
**TTY: National 711 Relay Service**

*If you have questions about your coverage and benefits, please call PBD's Member Services Department at (716) 635-7880 or 1-888-878-9172, Monday - Friday from 8 a.m. and 8 p.m. TTY users can call 1-800-432-1110.*